

Welcome to CTS1133C - A+ Comprehensive!

Welcome to the course! I'm excited to have you in class this term. This course will prepare you for the CompTIA A+ certification exams (Core 1 and Core 2) and provide you with essential IT hardware and software skills that are fundamental to any IT career.

Course Overview

This course provides students with the knowledge required to:

- Assemble components based on customer requirements
- Install, configure and maintain devices, PCs and software for end users
- Understand the basics of networking and security/forensics
- Properly and safely diagnose, resolve and document common hardware and software issues
- Apply troubleshooting skills
- Provide appropriate customer support
- Understand the basics of virtualization, desktop imaging, and deployment

Getting Started - Complete These First!

Course Orientation Activities (Due ASAP):

1. **Welcome Message** - Read the instructor's welcome note
2. **Syllabus Quiz** - Confirm you've read and understood the syllabus
3. **Student Introductions** - Post a 2-3 minute video or text introduction including:
 - Your degree and major
 - What inspired you to choose your current major
 - How this course contributes to your goals
 - Any experience with building computers
 - Your CompTIA A+ certification timeline
 - Anything else you'd like to share
4. **Honorlock Practice Check** - Complete the compatibility check (required for proctored exams)

Note: These orientation activities count toward your course grade (2% total) and help ensure you're ready for success!

Tips for Success

- **Work ahead:** Complete all required work in the order established in the syllabus
- **Stay organized:** Print the course schedule and check the calendar regularly
- **Plan your time:** Allocate appropriate time for reading, labs, and practice
- **Ask questions early:** Don't wait until the last minute - reach out when you need help
- **Use all resources:** The course combines uCertify, LinkedIn Learning, and N2K materials
- **Practice consistently:** Regular practice with labs and quizzes improves retention

Required Course Materials

uCertify Ebook Access Code (Required)

- **Title:** CompTIA A+ (220-1201 & 220-1202)
- **Publisher:** uCertify
- **ISBN 13:** 978-1-644597903

Purchase Options:

1. **Order directly from uCertify at a discount:**

[Click here for discounted uCertify access](#)

2. **Purchase from the BC Bookstore:**

A. Hugh Adams Central Campus Bookstore
Admissions & Student Service Center - Bldg. 19
3501 SW Davie Road, Davie, Florida 33314-1604
Telephone: (954) 201-6830

Note: Additional free resources including LinkedIn Learning and N2K will be provided later in the course.

Ready to start your IT journey? Let's make this a great semester!

Questions? Check the Q&A forum or send me a message through D2L.
I'm here to help you succeed!

Professor Vargas